

STATION MANAGER JOB DESCRIPTION

Station Managers ensure servers are properly supervised, supported, feel well looked after and have access to everything they need whilst performing their role.

Station Managers are directly accountable to the Bar Manager and their deputy and trainee.

This role is a hands on, forward facing, customer service role and you will be required to be in the bar at all times during your shift (excluding breaks).

You may be expected to camp at certain events and provide your own camping equipment.

Roles & responsibilities:

- Continually manage and keep a “*station*” stocked with the correct product
- Manage and brief a team of between 10-20 servers
- Monitor transactions
- Ensure the Responsible Sale of Alcohol (RSA) Legislation is held up by servers
- First point of contact for customers
- Communication link with Bar Managers
- Monitor working practices

Skills required:

- People management
- Organizational and time keeping skills
- Knowledge of Alcohol Legislation
- Event knowledge
- Bar supervision experience